

Burg 113571



**IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE**

Patent Application

Inventor(s) Frederick Murray Burg et al..

Case 113571

Conf. No. 4560

Serial No. 09/428,363

Group Art 3624 2154

Filing Date October 27, 1999

Examiner Kenny S. Lin

Title **Delivery of Call Queue Messages for Calls Launched from the
Internet**

**COMMISSIONER FOR PATENTS
ALEXANDRIA, VA 22313-1450**

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SIR:

AMENDMENT

In association with the filing of a Request for Continued Examination of the above-identified application, applicants are submitting, in compliance with 37 CFR 1.114, the following amendments to the pending claims.